

# TERMS AND CONDITIONS

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All purchases of products from AramSCO, Inc. dba Retailers Supply are subject to our standard credit approval process and our Standard Terms and Conditions of Sale ("Terms of Sale"). Any terms and conditions in any purchase order or other documentation that is not provided or otherwise approved in writing by AramSCO, Inc. dba Retailers Supply which are different from or in addition to the Terms of Sale are hereby rejected and of no effect.

### **SHIPPING & FREIGHT TERMS**

Freight charges will apply unless otherwise agreed to by AramSCO, Inc. dba Retailers Supply. For special order, non-stock products, and factory direct orders, freight charges may apply regardless of shipping location. Not

all cataloged items are stocked in every warehouse, therefore additional shipping time and charges may be required. In times of rising fuel prices, we reserve the right to add a fuel surcharge on all shipments.

## **PAYMENT TERMS**

For approved credit accounts, payments are due within 30 days of invoice date. Most major credit cards are accepted.

## **CLAIMS AND RETURN GOODS POLICY**

AramSCO, Inc. dba Retailers Supply reserves the right to charge a restocking fee on returns for reasons other than defective merchandise or shipping errors. We carefully fill and pack every order. In the rare event an item is missing or received damaged, please call 1-812-948-1163. Special order and non-stocked items are considered NOT RETURNABLE to AramSCO, Inc. dba Retailers Supply and will be subject to the terms and conditions from our suppliers, including freight charges. A return authorization number is required for any return. Please contact us at 812-948-1163 for a return authorization number.

## **SALES TAX**

Unless a valid sales tax exemption certificate is provided in advance of the order, customers are responsible for all applicable state and local sales taxes.

## **PRICING**

Contact your sales or customer service representative for pricing and availability for any item. Call 1-812-948-1163 to reach us.

## **PRODUCT SALES**

Terms of product sales are FOB Shipping Point, when utilizing a common carrier for delivery. In the event that AramSCO, Inc. dba Retailers Supply delivers product to a customer (not common carrier) then title to the product passes to the customer upon delivery.

## **ERRORS**

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